Algoma Nurse Practitioner-Led Clinic 2022-2023 Dashboard Report

1. Total Number of Active Clients 2724 2734 2771 2838 2840 2874 2574 2598 2612 2634 2664 2722 2727 2734 2771 2838 2840 2874 2775 2878 2878 2879 2878 2879 2878 2879 2878 2879 2878 2879 2878 2879 2878 2879 2878 2879 2878 2879 2878 2879 2878 2879 2878 2879 2878 2879			Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
Signature Color															
S27			2574	2598	2612	2634					2771	2838	2840		
Staff Complaint Received Staff Complaint Rec															
NP-355 NP-335 NP-489 NP-432 NP-482 NP-339 NP-430 NP-476 NP-366 NP-459 NP-319 NP-RN-0 RN-0 RN-0 RN-0 RN-0 RN-2 RN-25 RN-8 RN-0 RN-0 RN-5 RN-RPN-109 RPN-107 RPN-154 RPN-89 RPN-142 RPN-114 RPN-101 RPN-170 RPN-89 RPN-122 RPN-91 RPN-RSW-70 RSW-65 RSW-44 RSW-22 RSW-59 RSW-52 RSW-48 RSW-61 RSW-42 RSW-64 RSW-60 RSW-PH-22 PH-22 PH-19 PH-19 PH-20 PH-18 PH-38 PH-21 PH-11 PH-15 PH-16 PH-22 PH-38 PH-21 PH-11 PH-15 PH-16 PH-26 RN-18 RN-0			527	529	706							656	490		
RN - 0															
RPN - 109 RPN - 107 RPN - 154 RPN - 89 RPN - 142 RPN - 114 RPN - 101 RPN - 170 RPN - 89 RPN - 122 RPN - 91 RPN - 180 RSW - 70 RSW - 65 RSW - 44 RSW - 22 RSW - 59 RSW - 52 RSW - 48 RSW - 61 RSW - 42 RSW - 64 RSW - 60 RSW - 180															
RSW - 70										-			-		
PH - 22 PH - 22 PH - 19 PH - 19 PH - 20 PH - 18 PH - 32 PH - 38 PH - 21 PH - 11 PH - 15 PH - 4. Total Number of Phone Follow-Ups Per Provider Group Per Month NP - 43 NP - 44 NP - 41 NP - 30 NP - 52 NP - 21 NP - 31 NP - 65 NP - 65 NP - 48 NP - 43 NP - 8N - 0 RN - 156 RPN - 141 RPN - 64 RPN - 149 RPN - 60 RPN - 94 RPN - 158 RPN - RSW - 1 RSW - 0 RSW - 1 RSW - 2 RSW - 1 RSW - 10 RSW - 0 RSW - 2 RSW - 4 RSW - 5 RSW - 0 RSW - 1 RSW - 10 RSW - 10 RSW - 2 RSW - 1 RSW - 10 RSW - 1 RSW - 1 RSW - 10 RSW - 1 RSW - 10 RSW - 1 RSW - 1 RSW - 1 RSW - 10 RSW - 1 RSW - 10 RSW - 1 RSW - 1 RSW - 10 RSW - 1 R															
4. Total Number of Phone Follow-Ups Per Provider Group Per Month NP - 43 NP - 44 NP - 41 NP - 30 NP - 52 NP - 21 NP - 31 NP - 65 NP - 65 NP - 48 NP - 43 NP - 80 NP - 10 NP -															
4. Total Number of Phone Follow-Ups Per Provider Group Per Month NP - 43 NP - 44 NP - 41 NP - 30 NP - 52 NP - 21 NP - 31 NP - 65 NP - 65 NP - 48 NP - 43 NP - RN - 0 RN -	ည		PH - 22	PH - 22	PH - 19	-							PH - 15	PH -	
NP-43	൧	SS													
RN-0	Indical	Acces					-					-			
RFN - 126 RFN - 139 RFN - 156 RFN - 156 RFN - 156 RFN - 141 RFN - 04 RFN - 149 RFN - 50 RFN - 94 RFN - 158 RFN - 1															
RSW-1 RSW-0 RSW-1 RSW-1 RSW-1 RSW-1 RSW-0 RSW-2 RSW-4 RSW-5 RSW-0 RSW-1 RSW-1 RSW-1 RSW-1 RSW-1 RSW-1 RSW-1 RSW-1 RSW-1 RSW-2 RSW-1 RSW-1 RSW-1 RSW-2 RSW-1 RSW-															
PRI-10 PRI-13 PRI-14 PRI-15 PRI-17 PRI-16 PRI-16 PRI-14 PRI-3 PRI-9 PRI-16 PRI-16 PRI-16 PRI-16 PRI-17 PRI-16 PRI-16 PRI-17 PRI-16 PRI-17 PRI-16 PRI-17 PRI-18 PRI-18 PRI-9 PRI-9 PRI-9 PRI-9 PRI-18 PRI-18 PRI-18 PRI-9 PRI-18			_			_	_		-		_			-	
S. Idal Number of Cileris Not Able to Access Care Within Three (s) Days of Requested Date 3	a)		PH - 10	PH - 13								-		PH -	
6. Total Number of Patient Complaints Received 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	ರ		2								,			0	
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7. Total Number of Patients on Waiting List (Inlcuding longest date) 7. Total Number of Patients on Waiting List (Inlcuding longest date) 7. Total Number of Patients on Waiting List (Inlcuding longest date) 8. Total Number of Patient Intakes 24	\simeq		0	0	0	0						0	0	0	
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8. Total Number of Patient Intakes 24	ള														
24 14 45 57 66 45 56 71 55 80 41 9. Total Number of Staff Complaint Received by Leadership Team 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	<u>.</u>														
9. Total Number of Staff Complaint Received by Leadership Team 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	٦		24	14	45	57					55	80	41		
0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	— [
0 Total Number of New Hires (Funded ETE's)	(a)	S	0	0	0	0	0	0	0	0	0	0	0	0	
To. Total Number of New Tilles (Full ded 1 12 5)	Ž	čě					10. Total I	Number of N	lew Hires (F	unded FTE's	5)				
		our	0	0	0	-		1			•	0	0	0	
11. Total Number of Team Member Departures (Funded FTE's)		es	11. Total Number of Team Member Departures (Funded FTE's)												
		Human Resources	0	0	0	0	2	1	0	1	0	0	0	0	
12. Total Number of Staff Vacancies (Funded FTE's)		Jar					12. Total Nu	mber of Stat	f Vacancies	(Funded FT	E's)				
<u>5</u> 0 0 0 0 1 0 0 1 1 0 0 1 1 0 0 0 1 0		In	0	0	0	0	1	0	0	1	1	1	1	0	
13. Total Number of Days the Clinic Was Closed (not incl. weekends or stat holidays)		_			13. 1	Total Numbe	er of Days the	e Clinic Was	Closed (not	t incl. weeke	nds or stat h	olidays)			
1 1 1 1 1 1 1 1 3 1 1 0			1	1	1	1	1	1	1	1	,	1	1	0	
14. Total Number of Incident Reports Completed		Š	14. Total Number of Incident Reports Completed												
		Ĭ	0	0	0	0	0	0	0	0	0	0	0	0	

Approved Date: May 9, 2016 Updated Date: September 8, 2020;

Legend for Algoma Nurse Practitioner-Led Clinic 2021-2022 Dashboard Report

 Total Number of Active Clients
 Total number of registered patients with the EMR status 'active'

 Total Number of Client Visits Per Month
 Total number of individual patient visits for all provider groups for the month

Total Number of Client Visits Per Provider Group Per MonthTotal number of indivdual patient visits per provider for the month

Total Number of Phone Follow-Ups Per Provider Group Per Month

Total number of phone follow-ups for individual patients per provider group in the month (> 5min)

Total Number of Clients Not Able to Access Care Within Three (3) Days of Requested Date Total number of patient requests unable to be seen within three (3) days

Total Number of Patient Complaints Received Total number of written complaints from patients received by the Leadership Team

Total Number of patients on waiting list including longest date on list

Total number of patients on waiting list that have not been brought into clinic as new patients, with the date of the longest wait on the list

Total Number of patient intakes Total number of new patients that have been taken off of the waiting list for the month

Total Number of Staff Complaint Received by Leadership Team Total number of written complaints from team members received by the Leadership Team

Total Number of New Hires (Funded FTE's)

Total number of newly hired team members for the month

Total Number of Staff Departures (Funded FTE's)

Total number of team members who have been terminated, quit, or began a long-term leave

Total Number of Staff Vacancies (Funded FTE's)

Total number of unfilled position in clinic

Total Number of Days the Clinic Was Closed (not incl. weekends or stat holidays)

Total number of days clinic was closed where patients were not scheduled

Total number of written incident reports received during the month

^{*}Temporary NP covering maternity leave

^{**}NP on maternity leave