Algoma Nurse Practitioner-Led Clinic 2023-2024 Dashboard Report

	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar
1. Total Number of Active Clients												
	2899	2915	2938	2941	2949							
2. Total Number of Client Visits Per Month												
	672	525	449	510	661							
3. Total Number of Client Visits Per Provider Group Per Month												
	NP - 387	NP - 346	NP - 258	NP - 358	NP - 430	NP -	NP -	NP -	NP -	NP -	NP -	NP -
	RN - 3	RN - 4	RN - 0	RN - 8	RN - 9	RN -	RN -	RN -	RN -	RN -	RN -	RN -
	RPN - 203	RPN - 116	RPN - 120	RPN - 92	RPN - 150	RPN -	RPN -	RPN -	RPN -	RPN -	RPN -	RPN -
	RSW - 57	RSW - 22	RSW - 54	RSW - 34	RSW - 65	RSW -	RSW -	RSW -	RSW -	RSW -	RSW -	RSW -
	PH - 22	PH - 37	PH - 17	PH - 18	PH - 7	PH -	PH -	PH -	PH -	PH -	PH -	PH -
4. Total Number of Phone Follow-Ups Per Provider Group Per Month												
	NP - 35	NP - 24	NP - 55	NP - 29	NP - 17	NP -	NP -	NP -	NP -	NP -	NP -	NP -
	RN - 0	RN - 0	RN - 0	RN - 0	RN - 0	RN -	RN -	RN -	RN -	RN -	RN -	RN -
	RPN - 200	RPN - 241	RPN - 160	RPN - 117	RPN - 143	RPN -	RPN -	RPN -	RPN -	RPN -	RPN -	RPN -
	RSW - 1	RSW - 1	RSW - 0	RSW - 0	RSW - 0	RSW -	RSW -	RSW -	RSW -	RSW -	RSW -	RSW -
	PH - 20	PH - 30	PH - 11	PH - 21	PH - 30	PH -	PH -	PH -	PH -	PH -	PH -	PH -
5. Total Number of Clients Not Able to Access Care Within Three (3) Days of Requested Date												
	14	21	20	29	2	0	0	0	0	0	0	0
6. Total Number of Patient Complaints Received												
	0	0	0	0	0	0	0	0	0	0	0	0
7. Total Number of Patients on Waiting List (Inlcuding longest date)												
	885 -7/30/18	996-07/30/18	970-07/30/18	3005-07/30/1	019-07/30/18							
8. Total Number of Patient Intakes												
	59	24	11	25	37							
9. Total Number of Staff Complaint Received by Leadership Team												
	0	0	0	0	0	0	0	0	0	0	0	0
10. Total Number of New Hires (Funded FTE's)												
	0	0	0	0	0	0	0	0	0	0	0	0
11. Total Number of Team Member Departures (Funded FTE's)												
	0	0	0	0	0	0	0	0	0	0	0	0
12. Total Number of Staff Vacancies (Funded FTE's)												
	0	0	0	0	0	0	0	0	0	0	0	0
13. Total Number of Days the Clinic Was Closed (not incl. weekends or stat holidays)												
	1	1	0	0	0	0	0	0	0	0	0	0
14. Total Number of Incident Reports Completed												
	0	0	0	0	0	0	0	0	0	0	0	0

Key Performance Indicators — Access · Human Resources · H&S

Approved Date: May 9, 2016
Updated Date: September 8, 2020;
October 13, 2020

Legend for Algoma Nurse Practitioner-Led Clinic 2023-2024 Dashboard Report

Total Number of Active Clients	Total number of registered patients with the EMR status 'active'
Total Number of Client Visits Per Month	Total number of indivdual patient visits for all provider groups for the month
Total Number of Client Visits Per Provider Group Per Month	Total number of indivdual patient visits per provider for the month
Total Number of Phone Follow-Ups Per Provider Group Per Month	Total number of phone follow-ups for individual patients per provider group in the month (> 5min)
Total Number of Clients Not Able to Access Care Within Three (3) Days of Requested Date	Total number of patient requests unable to be seen within three (3) days
Total Number of Patient Complaints Received	Total number of written complaints from patients received by the Leadership Team
Total Number of patients on waiting list including longest date on list	Total number of patients on waiting list that have not been brought into clinic as new patients, with the date of the longest wait on the list
Total Number of patient intakes	Total number of new patients that have been taken off of the waiting list for the month
Total Number of Staff Complaint Received by Leadership Team	Total number of written complaints from team members received by the Leadership Team
Total Number of New Hires (Funded FTE's)	Total number of newly hired team members for the month
Total Number of Staff Departures (Funded FTE's)	Total number of team members who have been terminated, quit, or began a long-term leave
Total Number of Staff Vacancies (Funded FTE's)	Total number of unfilled position in clinic
Total Number of Days the Clinic Was Closed (not incl. weekends or stat holidays)	Total number of days clinic was closed where patients were not scheduled
Total Number of Incident Reports Completed	Total number of written incident reports received during the month