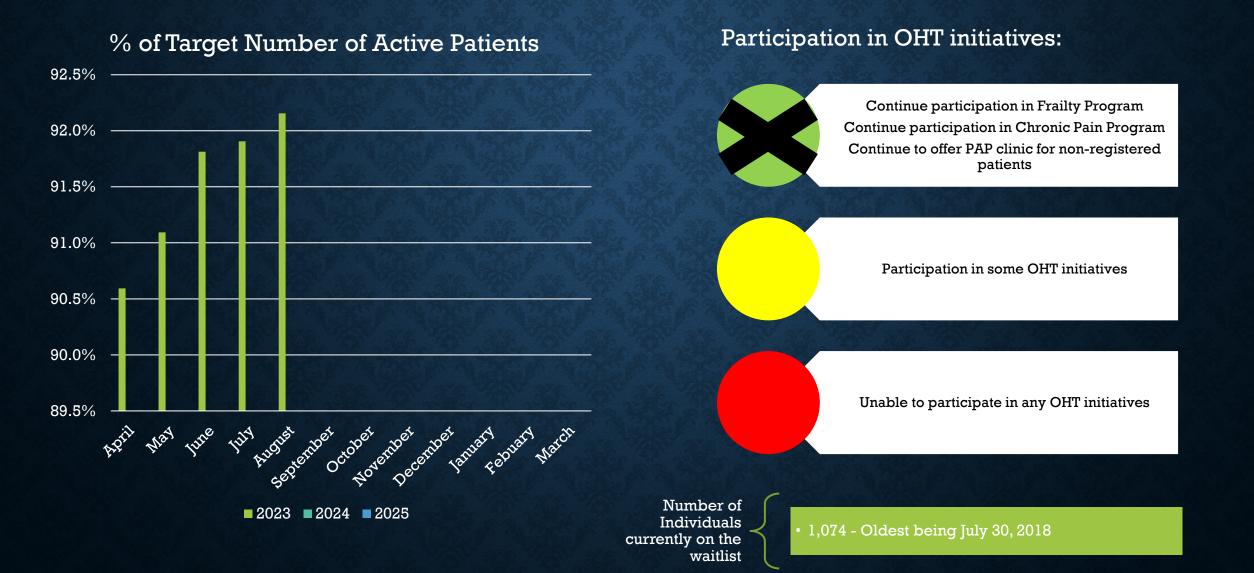
ALGOMA NURSE PRACTITIONER- LED CLINIC

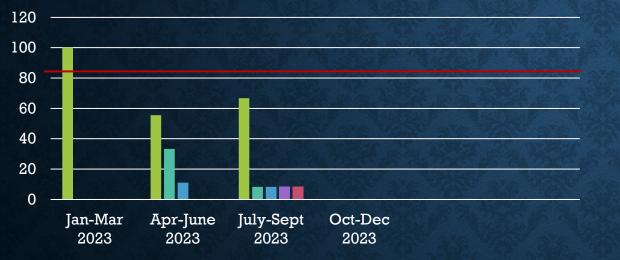
Strategic Plan 2022-2025

STRATEGIC DIRECTION: 1. Foster growth of our clinic to meet community needs



STRATEGIC DIRECTION: 2. Improve access to care through innovation

Percentage of patients finding OAB and Digital messaging very helpful



■ Very Satisfied ■ Satisfied ■ Neutral ■ Dissatisfied ■ Very Dissatisfied

Degree of progress to March 31,2025 relocation of clinic



ALL site selections submitted to the ministry

Some progress but delays due to _____

Unable to move forward due to

STRATEGIC DIRECTION: 3. Find new paths in health promotion and disease prevention

Percentage of patients reporting to be

overall satisfied with our clinic

100 100 90 90 80 80 70 70 60 60 50 50 40 40 30 30 20 20 10 10 0 0 O1 2023 O2 2023 Q1 2024 O2 2024 O1 2023 Q2 2023 Q1 2024 O2 2024 Always & Often Sometimes Rarely Excellent and Very Good Good Fair Poor

Percentage of patients reporting to be highly engaged in their care

STRATEGIC DIRECTION: 4. Optimize quality, standardization, and business operations

Management understands the issues 45,000 employees face 40,000 35,000 100 30,000 80 25,000 60 20,000 40 15,000 10,000 20 5,000 0 0 Jan-23 Jan-24 Jan-25 Jan-26 Apr-June 2023 Oct-Dec 2023 Jan-Mar 2024 July-Sept 2023 ■ Positive ■ Neutral ■ Negative

Quarterly budget surplus

Staff Retention Rate

