

# Algoma

## *Nurse Practitioner-Led Clinic*

### Monthly Leadership Team Board Report – November 2022

#### **The Pulse**

Activities are at pre-pandemic levels. In clinic traffic continues to increase. Masking is now mandatory in clinic.

#### **Clinic Activities:**

During the month September

Phone appointments: 20%

In clinic appointments:80%

#### **Human Resources**

Kim Greenwood: contractor NP1 working(3.5 hours twice a week until MArch 2023)

Natalie Ethier: Contractor NP2 working (1 day per week until March 2023 )

- 2 students (1 from SC and 1 from LU)
- Concerns have been raised by returning NPs regarding changes to work organization (RPNs no longer rooming patients as other responsibilities have been assigned to them). This change has caused them some to be frustrated as they need to adapt to doing more things on their own.
- Physician compensation will be decreased by 50%. However, considering the current challenges with the returning NPs, it is wiser to wait until they are more comfortable with the clinic's new processes. This precaution is relevant because Dr Maloney's patients (50) are particularly complex. Assigning them right now to the NPs may worsen an already tensed situation.
- Martina RN, on probation, has decided to end her employment with the organization. Recruitment to fill this position will start in February 2023. This vacancy frees funds which will allow us to provide more episodics slots. The late fall until March is the period during which we have our greatest demand for episodic appointments.

#### **Dashboard**

- Number of visits remain stable.
- Total patient panel:2740. New target is 2800 by Feb 2023.
- Otherwise, uneventful month

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### **Capital Expansion:**

- We are still waiting for the MOH response regarding a potential increase to our operational funding. We did receive notice that the Primary Care Branch must reapprove our request for additional funding as there is a new government in Queens Park. Possible answer by the end of January 2023. MOH representative recommends going forward with the 50k request.
- Potential increase possible across primary care to address inflationary pressures.
- Women's Health Clinic initiative business case draft is available for review. Community stakeholders will meet to discuss local crisis in November or December.
- IDA: Landlord is agreeable to rent space for 17.50\$/sq.ft. 5500 sq.ft would be available with a possibility of expanding. Charline, our consultant, will contact our ministry rep to inquire about the possibility of fast tracking our funding request.

### **OHT:**

- Cervical cancer screening clinic went well. We were able to serve 65 patients.
- The AOHT mandated the LBCG group to write an action plan for mental health and addiction. The stated goal of the AOHT and the Central Algoma MH&A Planning Table is to serve patients with a seamless coordinated system. To accomplish this in the context of current provincial policy, the following Vision, Mission, Strategic Directions and Goals are proposed to guide the Algoma MH&A Plan

Strategic Directions: To accomplish this Vision/Mission the following strategic directions are proposed, with recommended goals in each:

1. Strengthen System Governance,
2. Integrate Primary Health Care,
3. Coordinate Access and Intake,
4. Streamline Assessment and Early Intervention,
5. Create Service Pathways,
6. Support Human Resources.

- APH made a presentation about the need for partners to collaborate, as we did in previous years, to ensure members of our community are properly immunized against Covid and the Flu.
- Monthly updates on ongoing projects are highlighted in the Monthly update report

### **MOH Announcements**

- 5000\$ nursing retention bonus funding will be flowing from Primary care branch. Transfer of funds has not been completed yet.

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## Nurse Practitioner-Led Clinic

### QIP:

Patient Experience Survey: Results indicate that patients are very satisfied with our services.

### Strategic Plan:

Initiatives/actionable items	Status
Ottawa model implementation (tobacco cessation)	<b>In progress</b>
Digital health initiative implementation	Implementation of e-referrals- <b>COMPLETED</b> Accuro engage trial, in progress, seeking funding through OH to cover next 2 years.
Online scheduling being explored	Ongoing (decreased interest from patients)
Website updates	In progress, portal revamp ( <b>completed</b> ) on track
Participation in CQIP	<b>completed</b>
Total patient panel 2800 by end of Feb 2023	Currently, 2740 patients
Strategic Plan with Jody Rebek, due date: AGM	<b>completed</b>
Women's health business proposal	- Draft in progress,
Community women's health appointments (goal 1 clinic per week)	- To date 1/month confirmed
Explore in-clinic phlebotomy (discussions with lifelabs)	completed
Annual Operating plan due date: AGM submission to MOH (May 27 <sup>th</sup> 2022)	<b>completed</b>
Patient advisory committee	Implementation deadline 09/2023
Education programs	Chronic pain management- <b>new cohort starting on November 2<sup>nd</sup>.</b> Depression-anxiety – tentative 06/2023. Weight management- on hold