



## Director of Integrated Care Monthly Update

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<p>Ministry of Health/Ontario Health Highlights:</p>	<p><b>Ministry Highlights</b></p> <ul style="list-style-type: none"> <li>• There have been no additional details provided following the Ministry of Health’s announcement on November 30, 2022.</li> <li>• On February 3, 2023, the NE-OHT Regional Collaborative met with Ministry of Health representatives to approve the regional collaborative.</li> <li>• Four other in-development OHTs from the North East have presented to the Ministry of Health as their final steps in official approval as an OHT. WAHA is still in conversation with the Ministry of Health.</li> </ul> <p><b>Ontario Health Highlights</b></p> <ul style="list-style-type: none"> <li>• 2022/23 Mid-Year narrative report was provided to Ontario Health North.</li> </ul>
<p>Governance Sub-Committee Highlights:</p>	<ul style="list-style-type: none"> <li>• The governance sub-committee reconvened in early November to discuss next steps in anticipation of receiving prescriptive guidance from the Ministry/OH regarding OHT expansion and membership.</li> <li>• Further guidance will not be received for at least 6 months. Recommendation is to move forward with developing the internal structure of the AOHT given what we know and pivot in the future as needed.</li> </ul>

Transformation Office Highlights:

**AOHT Transformation Office Update**

- The AOHT welcomes Roylene Bowden as the new Manager of Programs. Roylene will oversee the Healthy Aging portfolio, Conditions Better Managed in the Community (Complex Chronic Disease), and Patient Navigation development.

**Outputs**

1. The Community Partnership Toolkit that was developed by the AOHT in collaboration with SAH has been adopted by the province as the model for community partnership in OHTs. It is listed on the RISE website as a resource for all OHTs to utilize. To support the expansion of the toolkit, we also had it translated and is located on the RISE website, as well as the AOHT website in English and French.
2. In collaboration with the Ontario Caregiver Organization, the AOHT presented to the Ontario Collaborative for Aging Well (OCAW) on the success of the Caregiver ID program and our plans for Phase 2.
3. Healthcare Quarterly, a Longwoods journal, has accepted a paper written about the Community Wellness Bus to be published in Spring 2023. The article focuses on the successes of the bus and the unique partnership agreement set up by AOHT partners.
4. An abstract was submitted to the Canadian Geriatrics Society to present on findings from the research focused on older adult experiences with the health system after a fall.

**Project Percolator**

- In the fall, project percolators moved away from a virtual model to a hybrid model with an in-person component to the percolators. The last two percolators have been well-attended both in-person and online. The next project percolator will be held in March and will be a takeover by Maamwesying OHT.

**STRENGTHENING CARE IN ALGOMA**

Deliverable	Status	Update
<p><b>Healthy Aging:</b> Implement recommendations from the <a href="#">Algoma COVID-19 Pandemic Recovery Plan for</a></p>	<p>On track</p>	<p><i>Post Falls Pathway</i></p> <ul style="list-style-type: none"> <li>• PDSA Cycle 1 is completed. Over the course of the initial cycle, over a dozen patients were on-boarded onto the pathway. Cycle 2 is near completion and a follow-up meeting with partners will be held once the cycle closes to implement any improvements.</li> <li>• Community Paramedicine has been engaged and is beginning to conceptualize a pathway pilot.</li> </ul>

Older Adults and their Caregivers

*Early Frailty Identification in Primary Care*

- The Algoma Nurse Practitioner-led Clinic has implemented the early frailty identification pilot in January 2023. The initial screening identified almost two dozen patients who would be appropriate for a secondary screen with a trained RN.

*Coordinated Access to Geriatric Services*

- In December 2022, the eReferral to Geriatric Services and new coordinated form went live in two pilot sites (Algoma Nurse Practitioner Led Clinic and 1 POD in Group Health Centre. The benefits of the coordinated form were informally communicated resulting in other physician offices within the Group Health Centre looking to use the new coordinated form earlier than anticipated.
- Initial tracking indicates that there is no extra effort on clerical work to support the new coordinated form. There have been no eReferrals submitted thus far.

*Outpatient Geriatric Rehabilitation Capacity*

- Investments in the community to increase supports for acute care to support older adults has resulted in the funding of the outpatient geriatric rehabilitation program through Sault Area Hospital. This project has transitioned over to Sault Area Hospital to further develop the program and operationalize.

*Patient Navigation*

- Ontario Health has invested in a provincial-wide multi-tenant navigator (MTN) called Health811. The provincial MTN is an initial starting point, but will not fulfill the AOHT's required deliverable of 24/7 patient navigation.
- Building off the phase 1 patient navigation work completed in March 2022, a working group is forming to understand current opportunities to enhance navigation for Algoma residents. HCCSS-NE is engaged and will be taking a role in this work going forward.

<p><b>Conditions Better Managed in the Community:</b> Establish a three-year plan to address complex chronic disease needs in Algoma</p>	<p>Delayed</p>	<ul style="list-style-type: none"> <li>• New guidance from Ontario Health outlining specific chronic disease clinical pathways will assist in setting direction for this work. The new Manager of Programs will lead plan development by engaging with clinicians, health leaders and community partners as to next steps.</li> <li>• Maamwesying OHT (MOHT) in collaboration with Health Sciences North have been designated demonstration sites for the Lower Limb Preservation clinical pathway. We have indicated to the executive leads at MOHT that we are happy to support this work needed.</li> </ul>
<p><b>Mental Health and Addictions:</b> Implement a three-year plan for mental health and addictions needs in Algoma <u>AND</u> review and implement recommendations from the <i>Community Wellness Bus Development Evaluation</i></p>	<p>On track</p>	<ul style="list-style-type: none"> <li>• As a follow-up to the mental health and addictions plan and the integrated mental health and addictions planning session held in August, a working group has been formed to begin strategizing approaches, priorities and fulsome membership required to implement a three-year mental health and addictions plan.</li> </ul>
<p><b>COVID-19</b></p>	<p>On track</p>	<ul style="list-style-type: none"> <li>• AOHT partners collaborated in December to host Community COVID Clinics at Algoma Public Health and drive-through vaccination options through the SAH Assessment Centre.</li> <li>• Work is continuing on the implementation of recommendations from the <i>Algoma COVID-19 Pandemic Recovery Plan for Older Adults and their Caregivers</i>.</li> </ul>

## COMMUNITY PARTNERSHIP AND ENGAGEMENT

Deliverable	Status	Update
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<p>Implement our <a href="#"><u>Patient, Family and Caregiver Partnership and Engagement Strategy</u></a></p>	<p>Delayed</p>	<ul style="list-style-type: none"> <li>• The Community Partnership Toolkit that was developed by the AOHT in collaboration with SAH has been adopted by the province as the model for community partnership in OHTs. It is listed on the RISE website as a resource for all OHTs to utilize. To support the expansion of the toolkit, we also had it translated and is located on the RISE website, as well as the AOHT website in English and French.</li> <li>• Currently have 5 patient advisors and are looking to expand co-design opportunities within projects related to equity, digital health, and mental health &amp; addictions.</li> <li>• In partnership with Sault Area Hospital, the AOHT is exploring the development of a Primary Care PFAC to understand patient and caregiver experiences with primary care.</li> </ul>
<p>Adopt and implement a framework for equity, diversity, and inclusion</p>	<p>Delayed</p>	<ul style="list-style-type: none"> <li>• AOHT Transformation Office submitted the OHT Population Health Management and Equity Plan on July 29, 2022.</li> <li>• The AOHT is connecting organizations which have a current strategic focus on health and social equity.</li> <li>• In collaboration with NOSM U Centre for Social Accountability, the AOHT Transformation Office, along with members from Maamwesying OHT, Group Health Centre, Sault Area Hospital, and HCCSS-NE, are taking a 12-week education series focused on health equity and quality improvement methods for population health management. the education series has been designed specifically for the AOHT and will be used as a model for education of OHTs moving forward.</li> </ul>
<p>Improve community uptake of the <i>Algoma OHT Guiding Values and Principles</i>, which includes the <i>Ontario Patient, Family and Caregiver Declaration of Values (PFCDV)</i></p>	<p>On track</p>	<ul style="list-style-type: none"> <li>• The PFCDV has recently been approved by the Sault Area Hospital Board of Directors, so we are exploring ways to communicate the values to 1) staff and volunteers and 2) the community. Focuses of the communications include emphasizing that the values were written by patients, families, and caregivers from across Ontario and do not replace existing organizational values. We are currently planning to put a video together with patients speaking to these values and develop some signage/digital content.</li> </ul>
<p>Increase organizational uptake of the</p>	<p>On track</p>	<ul style="list-style-type: none"> <li>• Three additional organizations have implemented the Caregiver ID program (Finnish Resthome, Mapleview and Algoma Manor) with three organizations who are in the process of/have expressed interest in implementing (North Shore Health Network and FJ Davey).</li> </ul>

Caregiver ID program		<ul style="list-style-type: none"> <li>● Caregiver ID Phase 2 explorations have been occurring to understand how the Caregiver ID program can become more routinized in the community.</li> <li>● As part of the exploration of Caregiver ID, the AOHT has collaborated with Algoma University and Ontario Caregiver Organization to conduct a research study focusing on the unique needs of caregivers in the north. The first focus group is happening in Sault Ste. Marie on February 17<sup>th</sup>. To date, over 40 individuals have signed up to part-take in the research. Over 15 of these individuals are from outside of Sault Ste. Marie. As such, a second focus group in Thessalon will be taking place on February 21<sup>st</sup>.</li> </ul>
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## BUILDING A FOUNDATION FOR COLLABORATION

Deliverable	Status	Update
<b>Digital Health:</b> Implement priorities from our <i>Harmonized Information Management Plan</i>	On track	<ul style="list-style-type: none"> <li>● The digital health committee has resumed its regular meetings and are becoming attuned with the needs for digital supports in patient navigation.</li> <li>● A Privacy Community of Practice meets monthly to start to implement the objectives of the HIMP. The CoP which are privacy officers from across AOHT partners working together to implement the objectives of the HIMP. The CoP has prioritized tasks and is developing a workplan for 2023/24.</li> <li>● In collaboration with six other OHTs in the North East, submitted an application that was approved to design a Virtual Access to Care program to support episodic care in the North. The purpose of the application was to fund a co-design of the program specific for northern Ontario communities. The application has been forwarded onto OH-Provincial for next steps.</li> </ul>
<b>Performance Measurement and cQIP:</b>	On track	<p><b><i>Preventative Screening Clinics</i></b></p> <ul style="list-style-type: none"> <li>● In partnership with Algoma Public Health, Algoma Nurse Practitioner-Led Clinic, Superior Family Health Team, and Group Health Centre, hosted 2 successful Cervical Screening Clinics. The next clinic is slated at the Group Health Centre on Friday, March 3, 2022.</li> <li>● Maamwesying has joined as a partner and will be hosting a clinic in the Chapleau area in March.</li> </ul> <p><b><i>Performance Measurement Framework</i></b></p> <ul style="list-style-type: none"> <li>● The 2023/24 cQIP has been released which includes all of the same indicators as the 2022/23 cQIP. The Quality Committee will be reviewing the last year of data and providing recommendations to Leadership Council on targets for next year.</li> <li>● The AOHT transformation office is developing a performance measurement framework based on research to better measure overall success. The framework is anticipated to be piloted in 2023/24.</li> </ul>

